

Terms and Conditions for Participation in the Holiday Camps at the International School of Hamburg (ISH)

1. CAMPS International GmbH, Poolstr. 36, 20355 Hamburg, HRB 114957 (CAMPS International) organizes and runs holiday camps in general.
2. The camps at ISH are for the international community of Hamburg. They are developed in conclusion with ISH but are run solely by CAMPS International. CAMPS International organizes, administers and runs co-ed holiday camps designed for children and teenagers (6 – 14 years of age) and younger children (3 – 6 years) in an early childhood environment on the following terms and conditions. The camps at ISH are laid out as day camps and are self catering: parents are responsible to equip their children with sufficient food and beverages for the camp hours or may provide them with money to pay their food and beverages at the ISH cafeteria.
3. Holiday camps at ISH will run according to the most updated flyer including all program details, dates and fees.
4. In order to participate, an application form has to be handed to CAMPS International signed by the parents by mail, fax or email. Our camps have, where indicated, a minimum number of participants and a maximum number of participants. We operate on a first come first serve basis. We reserve the right to cancel a camp if the number of participants is lower than indicated. In this case all paid fees will be refunded. Upon acceptance in a chosen camp the participant will receive a participation confirmation including an invoice and an emergency sheet to be filled out and handed back prior to the camp.
5. As the holiday camps are not an ISH school activity participants are not covered by the school accident insurance. Health & accident insurance for the camp and the ways to/from the camp remain the parent's liability! A sufficient health insurance is obligatory for the participation of a camp.
6. Liability: CAMPS International staff is working with the utmost care and safety measures to the contemporary law standards. CAMPS International cannot be held liable except in the proven case of carelessness and own fault.
7. Damage(s) to equipment, facilities and other participants have to be covered by the participant causing the damage(s).
8. Participants have to follow the instructions and orders given by staff. In cases of disobeying, disturbance of the camp, destructive behavior or threats to other participants or staff CAMPS International reserves the right to dismiss participants from the further participation of the camp without any refund.
9. Certain camps (e.g. sailing) and activities (e.g. soccer) within a camp are subject to weather conditions. It is the parents responsibility to equip the participants with the appropriate clothes and, if applicable, special gear.
10. Full payment has to be made upon reception of participation confirmation/invoice. Payment has to be by bank transfer. Please understand that a participant may only participate in the camp if full fees have been received.
11. Cancellation policy: Participants may cancel at any time. In case of cancellation we reserve the right to keep:
 - 50% of the fees if cancellation is prior to camp start.
 - After the start of the camp there will be no refund of fees.
12. All complaints and remarks must be submitted to CAMPS International only, NOT to the school.